

## **Christmas Terms and Conditions 2022**

- All menus & details are correct at time of going to print but could be subject to change due to unforeseen circumstances.
- All Reservations will be treated as provisional and will be held for no more than 14 days pending a non-refundable & non-transferable deposit of £10 per person. Thereafter they will be automatically cancelled.
- Full pre-payment is required 14 days prior to each event, bookings will be released without notice if the full payment is not received on time and any deposits paid will be lost.
- All payments (deposits, final balances, additional guests, pre order drinks) are non-refundable & non-transferable even in the event of adverse weather or bereavement and cannot be used towards any other product.
- Should numbers reduce between the time of booking and making final payments monies already paid cannot be used against the final balance.
- Any Scottish Government closures relating to COVID-19 that lead to the events being unable to go ahead will have deposits or final balances moved to 2023 event on the correlating date, no refunds will be given.
- Parties of fewer than 12 guests may be seated with other guests.
- Special dietary requirements must be notified at least one week in advance.
- We reserve the right to search personal belongings; any guests found bringing their own alcohol into the venue may be refused entry to the party night.
- Gift bags containing alcohol must be left at reception to collect at the end of the evening.
- All bedroom reservations must be guaranteed with a credit or debit card.
- In the event of the hotel cancelling a date an alternative will be offered or full refund given.
- Please note that food service cannot be held for latecomers. Events are sold as a package including meal & entertainment. No discounts are offered for guests arriving after the meal.
- A beverage pre order form will be sent to the party organiser. Due to the numbers attending these events we strongly recommend that an initial amount of beverage be pre ordered.
- All pre-ordered drinks must be consumed on the premises, off sales are not permitted. No refunds will be given for pre-ordered alcohol not consumed within the legal drinking up time.
- Dress code for festive events is smart casual, the management reserve the right to refuse admission.
- No credit will be authorised on the night unless a pre authorisation is taken from a credit card.
- Should any damage occur to the hotel or hotel property during the event, a charge will be imposed to cover the cost of such damage.